



CSA – Customer Self Administration

1.Introduction



Course Agenda

- Introduction to CSA
- Initial Login
- Joint Category Limits
- User Roles
- User Set Up & Assigning of User Rights
- Password Set Up
- dbdi Authorization Activation
- Quick Links
- Audit Reports



Benefits of CSA

- Providing a global Customer Self Administration module for db direct internet
- Benefits for Client:
 - Ø Increased control
 - Ø Increased customer satisfaction
 - Ø Faster enablement of access to services



- User administration

- Ø Adding, editing, locking and deleting of users & IDs

- Ø Viewing, capturing, editing of normal user rights

- Ø Viewing, capturing, editing of single limits, joint limits and joint categories

- Ø Assigning of normal & authorization rights to users

- For certain countries (e.g. Spain, Hungary), authorization limits need to be covered by signatory rights (signatory validation), which have been agreed on account level (local account mandate, board resolution). For specifics, please contact your bank contact.

- Note: Administrations need to be approved in the system by a 2nd CSA Admin (dual control).

- Creating and reset of logon passwords



In Scope

- Public Key will be active without DB's involvement
 - Ø Key generation protocol to be provided to CSA admin
- Approval is required for all administration tasks (dual control)
- Audit trail reports
 - Ø All actions will be recorded
 - Ø PDF reports can be generated



CSA Administrators

- Ø Will be setup & maintained by Deutsche Bank (consequently, CSA Administrators cannot be added or removed by CSA Administrators)
- Ø Are part of legal documentation (see annex 1.1,1.3.1, 1.3.4, 4.1.1)
- Ø Need to logon with a device (multifactor logon, e.g. Smartcard)
- Ø Need to identify themselves against Deutsche Bank with e.g. passport copy or ID card copy
- Ø Need to confirm their role as CSA Administrator



CSA administrators can:

- Ø Add, edit, lock and delete users
- Ø View, input, edit entitlement and authorization rights for users
- Ø View, input, edit single limits and joint category limits
- Ø Create and reset login passwords



Types of User

There are 4 types of User within db-di:

- Ø CSA Administrator (must be set up by DB – see pages 7 and 8)
- Ø Entitlement (Normal) User - can view, input, edit and verify
- Ø Authorisation User – can view and approve transactions
- Ø System Administrator – have administrator rights to set up file formats and can change company & account names

Note: The above 4 roles can be combined in one user ID



CSA Scope

- Out of CSA Scope:
 - ∅ Administration of
 - Domain Settings
 - Companies
 - Accounts
 - Products and Functions
- Not in Scope of CSA yet:
 - ∅ Administration of
 - Trade Finance
 - Netting
 - Cash Pool Engine Reporting

